



Speakers

MONDAY
28 MAY 2012

Payments Symposium: "The Next 20 Years"

Glenn Stevens KEYNOTE SPEAKER

Governor of the Reserve Bank of Australia

Mr Stevens is a graduate of the University of Sydney, and the University of Western Ontario, Canada. He joined the Bank's Research Department in 1980, and held various senior positions in the 1990s, including heading the Economic Analysis and International Departments. From 1996 to 2001, he was Assistant Governor (Economic), responsible for overseeing economic and policy advice to the Governor and Board of the RBA. He was appointed Deputy Governor, and member of the Board, of the RBA in December 2001. His appointment as Governor was effective 18 September 2006.

Mr Stevens is Chairman of the Reserve Bank Board and Payments System Board, and Chairman of the Council of Financial Regulators. He is one of two Australian representatives on the Financial Stability Board, an international body to promote financial stability. In the charitable sphere, Mr Stevens is Chairman of the Financial Markets Foundation for Children, and a Director of The Anika Foundation. He has been a visiting scholar at the Federal Reserve Bank of San Francisco, and a member of the Advisory Boards of the Hong Kong Institute for Monetary Research, the Melbourne Institute of Applied Economic and Social Research at the University of Melbourne and the Australian School of Business at the University of New South Wales.



David Birch SYMPOSIUM MODERATOR

Director, Consult Hyperion

David Birch is a Director of Consult Hyperion, the IT management consultancy that specialises in electronic transactions. Here he provides specialist consultancy support to clients around the world, including all of the leading payment brands, major telecommunications providers, governments bodies and international organisations including the OECD. Before helping to found Consult Hyperion in 1986, he spent several years working as a consultant in Europe, the Far East and North America. He graduated from the University of Southampton with a B.Sc (Hons.) in Physics.

Described at the Oxford Internet Institute as "one of Britain's most acute observers of the internet and social networks", in The Telegraph as "one of the world's leading experts on digital money", in The Independent as a "grade-A geek", by the Centre for the Study of Financial Innovation as "one of the most user-friendly of the UK's uber-techies" and in Financial World as "mad", Dave is a member of the editorial board of the E-Finance & Payments Law and Policy, a columnist for SPEED and well-known for his thought leadership blogging at Tomorrow's Transactions.





Lázaro Campos

CEO, SWIFT

Lázaro Campos has been CEO of SWIFT since 2007, having joined in 1987. Early postings were in Education and Standards, and he served as Manager, FIN Products and Value Added Services from 1993 until 1995. From 1995 until 1998, he was Director of Market Infrastructure Services with responsibility for multiple domestic and international market infrastructure projects, including ECHO, CHAPS Euro, EBA Clearing and TARGET. He was Director of Treasury Markets, where he managed the CLS project for SWIFT, from 1998 until 2000. He was then appointed Head of Marketing where he led the SWIFT strategy initiative. In October 2003 he became Head of the Banking Industry Division until his CEO appointment. Lázaro has over 20 years' international banking and telecommunications experience. Prior to joining SWIFT he served in the international division of Banc Agricol. Lázaro is Spanish.



Chris Hamilton PANEL MODERATOR

CEO, APCA

Chris Hamilton has been Chief Executive Officer of the Australian Payments Clearing Association (APCA) since 2006. APCA is the self-regulatory body and industry association for Australian payments. It provides the venue for banks, non-bank financial institutions, large merchants and many others engaged in the Australian payments system to work together on its efficient operation and future enhancement. Prior to this appointment, Chris spent 11 years at the Australian Stock Exchange (ASX) in a variety of strategic and management roles. He worked at the ASX throughout the transition from a stockbrokers' mutual into the world's first self-listed stock exchange. While there, he was responsible for the Australian equities settlement system and for the establishment of the Australian Clearing House for Australian equities and derivatives. Chris has served on the Board of Austraclear (formerly the Australian debt security depository), and as Vice Chairman of CCP-12, the industry association of the world's clearing houses. He started working life as a commercial lawyer.



Rupert Keeley

Senior Vice President, PayPal Asia Pacific

Rupert Keeley is the General Manager for PayPal in for the Asia Pacific region and Senior Vice President of eBay Inc. Based in Singapore, he will manage PayPal's fastest-growing region and increase the company's presence and capabilities across Asia Pacific to capitalize on the explosive growth of e-commerce, m-commerce and the digital wallet. Keeley has more than 30 years of banking and payments experience and was formerly Visa's group executive and president of the Asia Pacific and CEMEA regions. In his 11-year career with Visa, he has held a number of management roles including president of Asia Pacific and global head of strategy and corporate development. He was a Section 16 officer if Visa Inc. Prior to joining Visa in 1999, Keeley held a number of senior management positions with Standard Chartered plc based in London, Singapore and the Middle East. He started his career at Girobank plc in London. Keeley holds a MBA from the City University Business School in London and a B.Sc. (Hons) in Management Sciences from the University of Manchester, England.





McKinsey & Company

Management Consultants

McKinsey & Company is a leading global management consulting firm that works with organisations across the private, public and social sectors. McKinsey will be bringing together its extensive resources to run an interactive session exploring the evolution of the payments system and discussing the implications for the future. Presenting this session from McKinsey will be Nigel Andrade, Principle, Gary Pinshaw, Principle, and Mike Southwell, Associate.



12.00pm Panel: future global challenges to payments

Jan Estep

President & CEO, NACHA USA

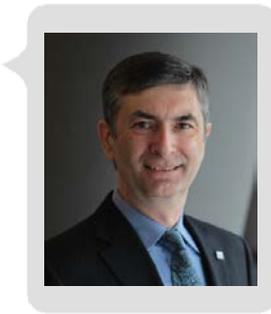
Jan Estep is President and Chief Executive Officer of NACHA — The Electronic Payments Association. Estep guides NACHA's daily operations and rulemaking processes and works to promote development and use of electronic payment solutions such as Direct Deposit via ACH and Direct Payment via ACH.



Guy Legault

President & CEO, Canadian Payments Association

Guy Legault is President and CEO of the Canadian Payments Association (CPA), which operates Canada's national clearing and settlement systems and facilitates the movement of funds between financial institutions. He has 30 years' executive experience, having held positions with organizations in the financial, political, legal, and health sectors. Prior to joining the CPA in 2003, he served as President and Chief Operating Officer of the Certified General Accountants Association of Canada for eight years. Mr. Legault holds a Bachelor of Science (Industrial Relations) degree from the University of Montreal and a Master's of Business Administration from the University of Sherbrooke.



Steve Nichols

CEO, Payments NZ

Steve Nichols was appointed as Chief Executive Officer of Payments NZ in October 2010, with a mandate to lead payments industry change into the future through its participants. Payments New Zealand is a private company established to govern the rules and standards of New Zealand's payment system. Steve has extensive senior operational and strategic management experience in financial services, working for 20 years as a shareholder and director of Mike Henry Group (MHG), specialists in the insurance broking industry. Steve was also directly involved in establishing the groups business interests internationally in the UK, Europe, the Middle East, and Asia, through UK based underwriting agency, InterGlobal. As a director and shareholder of InterGlobal, he helped expand the business from a small UK based operation to a substantial global health insurer with eight offices around the world and customers in over 100 countries.



Improving Australian payments





Walter Volker

CEO, Payments Association of South Africa

Walter Volker is the Chief Executive Officer of the Payments Association of South Africa (PASA), which he joined in March 2008. PASA is the association responsible for managing the payment system in South Africa, and is based in Johannesburg. Prior to this he worked for Absa Bank for 17 years, the last decade of which he established and headed up the Group Payments function – responsible for the coordination and management of all payment systems in the banking group. During his career in banking and payment systems, Walter played a key and leading role in a number of innovations both within the bank and the South African industry; these include the introduction of debit cards in the late 1990s, the migration to EMV chip technology, the launching of a real-time inter-bank EFT service (called Real Time Clearing), the introduction of an Early Debit Order processing service, and a number of others. Over the years he has served on a number of boards and committees, including the Bankserv board, AllPay board, PASA Council, MasterCard Global Debit Board of Advisors, EMVCo Board of Advisors, SWIFT User Group, SA Reserve Bank Strategy Committee and others.



4.00pm Panel: the future of Australian payments

Chris Connolly

Research Associate, Centre for Social Impact, UNSW

Chris Connolly is a researcher and consultant, specialising in electronic commerce law, Internet law and financial services law. Chris has nearly twenty years research, writing and consulting experience throughout the Asia-Pacific region. Chris has been a Visiting Fellow at the University of NSW Law Faculty for over fourteen years (1996-2010) and has lectured and designed courses in the Masters of Law program. His current research interests are in financial services law and policy, privacy law and cyberlaws. He is lead researcher on a project at the CSI that is developing an Australian Financial Exclusion Indicator. Chris is also a Research Associate at the Cyberspace Law and Policy Centre (2000-2010), Chair of the NSW Financial Counseling Trust Fund (1999-2010) and Independent Chair of the ACCC's Consumer Consultative Committee. Chris is a former elected Chair of the Consumers' Federation of Australia (2000-2001) and was the founding Director of the Financial Services Consumer Policy Centre (1998-2009).



Vipin Kalra

Country Manager for Australia, Visa International

Vipin Kalra is Visa's Country Manager for Australia. This role encompasses many aspects in relation to Visa's growth in consumer credit, debit and commercial payments in Australia. Vipin's responsibilities include business development, product, marketing and managing relationship with clients and business partners in Australia. The growth in consumer and commercial payment products, expanding acceptance of Visa cards and maintaining consumer confidence in Visa payment products are the top priorities for Visa in Australia and globally. Vipin has been with Visa, in Sydney for over 15 years. Prior to his current role, Vipin headed Business Development for Visa in Australia. Prior to joining Visa, Vipin held a number of positions with computer hardware and software vendors in Australia and abroad. Vipin carries a strong technical background in computer hardware and software engineering and has been working in electronic banking arena for over 20 years.





Leslie Martin PANEL MODERATOR

Consultant

Leslie Martin came to Australia when the banking system was deregulated in the mid-80s and never quite got around to returning to the US. She has worked with, around, in and for the Payments industry as a banker with Chase Manhattan, Westpac and Commonwealth Bank in Australia, Hong Kong and the United States. Her executive roles in Australia and abroad have included stewardship of the Payments agenda and she has been a director of the Australian Payments Clearing Association (including Acting Chairman) and BPay, as well as the now "subsumed" Cardlink and Austraclear. She is currently a director of eftpos Australia Limited and IMA Asia. Leslie holds a Bachelor's degree in political science from Vassar College and an MBA from Columbia University.



Bruce Munro

Group Chief Risk Officer, National Australia Bank

Bruce Munro is the Group Chief Risk Officer. Bruce was appointed to the role in January 2009 and is responsible for the risk management function across the National Australia group, reporting to Cameron Clyne, Group Chief Executive Officer. The risk function covers all risk types in the NAB Group – credit, market, operational, strategic, reputational etc. Bruce's previous role was Chief Executive Officer, nab Asia responsible for the operations of National Australia Bank Ltd in Asia, including Hong Kong, China, Singapore, Japan and India. Prior to that, Bruce was responsible for the business segments of Healthcare, Government Business, Education, Agribusiness, Food, Fibre & Beverage as well as Succession and Specialised Services. In November 2005, he was the COO for nab's business bank and managed a diverse portfolio of business units. Bruce joined the nab in December 2004, prior to which he had a lengthy career with the Commonwealth Bank (CBA).



Russell Zimmerman

Executive Director, Australian Retailers Association

Russell Zimmerman became a Councillor of the Australian Retailers Association, New South Wales Division in 1995. He held the position of President of the NSW State Division from 2001-03. From 1997 he held the position of state delegate to the Australian Retailers Association National Council. He served as President of the Australian Retailers Association National Council from 2003-04. These positions are held in an honorary capacity. As National President of the Australian Retailers Association he represented Australian retail at the Federation of Asian Retailers Association in New Zealand, Beijing and Australia. Being involved in a small business Russell brings a closer perspective of day to day issues as he has been in close contact with staff and customers as well as dealt with the managerial issues of operating and financing a Small Medium Enterprise. In 2005 Russell became the Chair of the Australian Merchants Payment Forum. The Australian Merchants Payment Forum represents merchants in Australia by liaising with the Reserve Bank of Australia, card schemes and other interested parties on all card payment issues.

